



TERMS & CONDITIONS

Terms and Conditions for Pyle and Kenfig Dormy Rooms.

Thank you for choosing to book with Pyle and Kenfig. We look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions.

Prices: The price includes accommodation plus any board indicated. Unless clearly stated on the booking form all extras such as additional meals, telephone, drinks etc are additional. We accept the following forms of payment; Cash, Cheque, Debit or Credit Card.

Pets: Pets are not permitted.

Cancellation and Insurance: Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to postpone please contact us immediately and we will be able to book you another time. For cancellations made up to 28 days before your booking you will not be liable for the total balance. For cancellations made after this time or by failing to take up the booking without cancelling you will be liable for the total amount. For this reason you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

Non-availability: We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival: Your accommodation is available to you from 2.30pm on the day of arrival, unless otherwise arranged. Please let us know if you plan to arrive after 7.00pm. **Please be aware that if beds made up as doubles then the beds will have to sit against the wall.**

Departure: Please be ready to leave your accommodation by 10.00am on the day of departure, unless otherwise arranged.

Damages and Breakages: Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge of £50 if you did not report this.

Liability: We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Data: Any data gathered during the course of this booking may be held on computer.

We look forward to welcoming you to Pyle and Kenfig Dormy Rooms.